

Sr. No.	Reference	Tender Description	Question	Reply from IWAI
1.	ITB 35.4	New Clause (Unbalanced or front loaded bid)For Tenders having financial quote up to 5% lesser than the estimated contract value, no additional security deposit is required. But for tenders having financial quote less by more than 5% of the estimated contract value, the difference between the quoted amount and 95% of estimated contract value in the form of BG/DD shall be submitted by the bidder within 15 days of the issuance of the work order.	We request IWAI to confirm the estimated cost of the tender.	The amount put to tender cannot be specified as per extant WB guidelines.
2.	ITB 39.1	All duties, taxes and other levies payable by the bidder under the contract or for any other cause shall be included in the rates, prices and total bid prices, and will be considered in evaluation of bids.	We request IWAI to make provision in the work order to accept any changes in the statutory rates at later stage.	Refer Section VIII GCC Clause 5.2
3.	ITB 48.1	A sum @ 10% of the gross amount of the bill shall be deducted from each running bill of the contractor till the sum will amount to security deposit of 5% of the contract value of work.	We request IWAI to accept security deposit in the form of bank guarantee during signing the contract instead of deducting 10% of the gross amount from each running bill.	No changes. Tender condition prevail.
4.	Form Fin – 1A Activity Schedule Sr. No. 7	Service charge towards total payment for manpower supplied by the Contractor	We request IWAI to include a separate line item in the BOQ to cater for extra manpower (5 operators and 1 manager) towards one day weekly off and 21 days annual leave as per labour law.	BOQ will be updated including leave reserve.
5.	Form Fin – 2	General	We request IWAI to include a separate line item in the BOQ to cater for battery replacement onboard all 30 vessels.	BOQ will be updated including battery replacement for all 30 vessels.
				The succesful bidder is free to choose type of

6.	CAMC and O&M of 7 nos RIS Stations (Page 72) Sr. No. c)	In addition to the lease line a secondary backup connectivity (MW/RF Link/VSAT) is proposed for which the Contractor has to enter into SLA with the service provider and pay the charges to the vendor.	If microwave link connectivity between sites is not feasible, can we opt for an alternate leased line from service provider other than primary leased line service provider?	connectivity. However, the penalty for downtime will be imposed as per T&C
7.	Page 72 CAMC and O&M of 7 nos RIS Stations Sr No c	penalties on leased line payment	<i>As per industrial practice, the maximum penalty levied on any service doesn't exceed 10%. In view of same, we request IWAI to accordingly reduce the penalty to a maximum of 10%. Further, we request IWAI not to levy any penalty on O&M payment as the operators are available 24/7.</i>	The tender conditions stands modified as " <i>IWAI will impose the following penalties on account of the payment due lease line expenses during the concerned period</i> "
8.	Page 75, 80	COMPATIBILITY/INTEROPERABILITY WITH OTHER RIS SYSTEM ON NW1. Seamless VHF Voice communication between RIS-I & RIS-II should be ensured.	There is no universal protocol for exchange of VHF data between two different systems. Therefore, integration of VHF setup with any external system would not be possible.	Integration of Voice communication is not envisaged.
9.	Page 81	It should be possible to send messages to all ships in a stretch covering not only Phase 3 RIS but Phase I, II & III together.	There is no universal format to send binary message from one system to an AIS base station installed in another system. Therefore, sending binary messages using base stations of phase 2 and 3 would not be possible.	AIS AIVDM message from Phase 2 & 3 shall be integrated for seamless display at operator stations of RIS Phase 1. IWAI shall provide 1 each TCP/IP data from Phase 2 & 3 at Haldia / Farakka.
10.	Page 97 6. Payments to the Service Provider	The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A.	In the event of any variation in the taxes or statutory laws, the contract value may be increased accordingly.	Refer Section VIII GCC Clause 5.2

11.	Page 106 2.6 (e) .	Foreclosure of Contract in full or in part due to abandonment or reduction in scope of work If at any time after acceptance of the tender the authority decides abandon ...	Minimum 3 months period to be considered before reduction/ abandon as deployed manpower is discontinued with proper/ requisite notice.	As per Contract Labour Act a notice period of 1 month will be applicable.
12.	Page 107 3.8.3 a.	The Contractor shall pay a sum equal to 0.05% of the cost of the O&M to the station for each day of the work that remains incomplete due to non-supply of requisite manpower provided that such sum will not exceed 10% of the Contract value for the site. The actual payment accrued on amount of non supplied manpower shall be deducted in whole/part as the case may be. In addition LD as mentioned above is also to be imposed.	In the event of non availability of one operator, system manning is affected for 8 hours. Hence, the deduction should be 1/3 of one day rate for the station.	The tender condition shall prevail
13.	Page 107 New clause	Performance Security of 5% of the contract value should be submitted with 10 days of issue of letter of award for a period of 28 days more than the period of the defect liability (for repairs and replacements carried out by contractor).	Clause is not understood	The validity of Performance security will be 28 days beyond defect liability period. Defect liability period is envisaged as 3 months from the end of the contract.
14.	Page 111 Clause 7.1c	In case of non availability of leased line/electricity....	Request to elaborate IALA regulation in this regard	24 x7 x 365 (8.3.1 Clause 5 about <i>Quality of Information Service</i> of PIANC- RIS 2018 guidelines)
15.	Page 111 Clause 7.1c	Physical cleaning.....	PCB/Component level checks to be excluded from PPM.	Accepted

16.	Page 111 Clause 7.1 g	PPM is required to be carried out once a month to monitor all equipment for operation.	PPM visit to be modified to quarterly visit instead of monthly visit.	Tender condition shall prevail.
17.	Page 111 8.2.2 j) iv)	The preventive maintenance shall be undertaken within 48 hrs from the time of reporting by IWAI.B	We request IWAI to amend this time period for the base station as per clause 3.8.3 b. However, for the vessel we request the time period for undertaking the default to be 120 hours since the vessels would be at different/critical locations.	A time of 72 hrs will allowed in case of Ship Stations